What do you mean by *negotiation*? Annotating social media discussions about word meaning

> Bill Noble, Kate Viloria Staffan Larsson, Asad Sayeed

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Background

Formal interaction model

Annotation study

Protocol Agreement results & Error analysis

What is Word Meaning Negotiation?

Word meaning negotiation (WMN) is a conversational routine in which participants explicitly discuss the meaning of a word or phrase.

- often negotiating in-context meanings
- along side implicit semantic alignment/learning
- in dyadic or multiparty conversations
- takes place across various dialogue modalities

Example 1: WMN

- A: Messi doesn't have up to 5 long range goals. Put your money.
- B: They will just eat your money. Better define what you mean by long range ... cos if it's "outside the box" messi has more than him.

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- A: Long range is long range. Outside the box is not long range.
- B: Lemaooo says who ? You ?

Example 1: WMN

- A: Messi doesn't have up to 5 long range goals. Put your money.
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What results from this exchange?

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Why are we interested in Word Meaning Negotiation?

- Its explicit nature makes it easy to identify
- WMNs may give us insight into semantic alignment & lexical acquisition more generally
- We would like to study WMN as a contributor to community-level semantic change

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- WMN would make dialogue systems more flexible
 - Adapting to a user's lexicon
 - Teaching users words or word usages they don't know

Non-understanding vs. Disagreement

- WMNs can originate in either non-understanding of— or disagreement about the meaning of a word or phrase in context (Myrendal, 2015)
- This is not a hard-line distinction: What starts as non-understanding can evolve into disagreement; disagreements can involve non-understanding

Structure of WMNs

The T-I-R model (Varonis and Gass, 1985):

- Developed to model non-understanding WMNs between pairs of adult language learners
- Three essential elements:
 - Trigger An utterance containing a lexical item (the *trigger word*) which is not understood by another participant
 - Indicator In which the participant explicitly indicates their non-understanding
 - Response In which the speaker of the trigger utterance overtly acknowledges the non-understanding

WMN contributions

Myrendal (2019):

- generic and specific explication(partial definition)
- exemplification
- contrasting

metalinguistic objections

Dialogue acts (Larsson and Myrendal, 2017):

Formalizes exemplification, partial definition, and contrasting as dialogue acts that act on the dialogue game board

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Defines meaning update functions in terms of TTR record types

Formal interaction model

We can think of WMNs as a dialogue game (Wittgenstein's sense). To model that, we should define:

- A game state
- The possible moves that agents can take (and when they are possible, given the game state)
- The effect of given a move on the game state

$$\mathsf{WMN} = \langle s_i, A_i, R_i \rangle_{i \le N} \tag{1}$$

- s_i is the speaker at turn i
- \triangleright A_i is the set of anchors introduced by s_i in turn i
- \triangleright R_i is the set of relations between anchors that s_i commits to in turn *i*

Anchors

- An anchor is a set (equivalence class) of co-referring expressions whose meaning can be put in relation to that of other anchors (including the trigger word).
- The meaning of an anchor is not (necessarily) grounded, what is (assumed to be) grounded is:
 - The anchor's status as a discourse referent
 - The coreferingness of all the expressions included in the anchor (including anaphora, abbreviations, etc.)

$$\mathbf{A}_i = \bigcup_{j \le i} A_i \tag{2}$$

Example 2: Anaphoric reference to an anchor

- A: Obviously West wants to destabilise the region. Have have logic, China has made good health care system, education system, farming everything in the region. And that is the region where BRI also goes. Have some logic
- B: It can have done all that while also having totalitarian tendencies. Is that not possible? I'm well aware of the strong anti-corruption, the safety nets and the decrease in poverty in the country, but it is not relevant to this point
- A: What do you mean by Totalitarian ?

A country where people doesn't accept Government. The acceptance of Chinese govt is 80%, while in USA is under 30%. So ask that question to USA.

B: That is not the definition of totalitarian. Can someone start their own political party in China?

Example 3: Variation in anchor-referring expressions

- A: The most effective way to keep men (who work in trades and use and die alone at home) safe is not to tell them not to use alone. Instead, ensure they have full access to a #safesupply of pharmaceutical alternatives to toxic street drugs.
- B: In Victoria opioid users can easily get free Dillies, Dilloutid. Is this what you mean by SAFE SUPPLY ??

A Yes. That is one of the options but not the preferred one for most people.

Semantic relations

As part of the WMN, agents propose, accept, reject, question different *semantic relations* between anchors. We model this with a set of possible relations (*example of* and *partial definition of*):

$$\mathcal{R} = \{\mathsf{Exa}, \mathsf{Def}\}\tag{3}$$

and *polarities*, which track the agents' stated disposition towards those relations, with respect to pairs of anchors.

$$\mathcal{O} = \{+, -, ?\}$$
 (4)

Semantic relations

Recall that R_i gives us the semantic relation(s) that s_i commits to in turn *i*. We can recover s_i 's current public commitments by simply taking the most recent polarity they committed to with respect to a given relation.

$$\boldsymbol{R}_{s,0} = \begin{cases} R_0 & \text{if } s = s_0 \\ \varnothing & \text{otherwise} \end{cases}$$
(5)

and

$$\boldsymbol{R}_{s,i+1} = \begin{cases} \boldsymbol{R}_{s,i}' \cup \boldsymbol{R}_{s,i+1} & \text{if } s = s_i \\ \boldsymbol{R}_{s,i} & \text{otherwise} \end{cases}$$
(6)

where

$$\boldsymbol{R}_{s,i}' = \{ \mathsf{R}^{o}(a,b) \in \boldsymbol{R}_{s,i} \mid \neg \exists o'. \, \mathsf{R}^{o'}(a,b) \in R_{s} \}$$
(7)

Finally, we can define the **common ground relations** as those relations to which all speakers have committed:

$$\boldsymbol{R}_i = \bigcap_{s \in S} \boldsymbol{R}_{s,i} \tag{8}$$

Semantic update

For $a \in \pmb{A}_N$, let $\{ \mathsf{R}_1^{o_1}(b_1,a),...,\mathsf{R}_n^{o_n}(b_n,a) \} \subseteq \pmb{R}_N$

be the common ground relations anchoring a at turn N.

The semantic update given by WMN for *a* is defined as:

$$\Delta(a) = [I(\mathsf{R}_1, o_1, \Delta(b_1)) \circ \dots \circ I(\mathsf{R}_n, o_n, \Delta(b_n))](\llbracket a \rrbracket)$$
(9)

Data: Twitter conversations

- We collected candidate indicators by searching for reply tweets that included the words "you", "mean" and "by" and filtering with a regex to allow for various ways to phrase questions like "what do you mean by X?"
- Searched upwards and downwards in the twitter thread to reconstruct a two-way conversation between the indicator poster and the person they were replying to

- ▶ 671 threads total after 24 hours (indicator tweets) then 48 hours (threads)
- annotated 150 threads

Annotation setup

- ▶ 150 twitter exchanges
- Each exchange is annotated by two of the authors (round robin setup)

BRAT annotation tool (Stenetorp et al., 2012)

Annotation instructions

- 1. Identify the WMN type
 - Is it a WMN at all?
 - Is it originating in non-understanding or disagreement?
- 2. Identify the trigger and all co-referring expressions
- 3. Identify other **anchors** (examples and definitions) and link co-referring non-trigger anchors
- 4. Where relevant, link anchors to previously mentioned anchors, according to the **polarity** (+/-/?) of the relation expressed by the speaker
- 5. Identify spans of text that explicitly ground previously proposed relations and link the grounding relation to the head anchor in that relation

We instruct annotators go about annotating in this order, but advise that it's OK to go back and revise previous steps.

Example 4: Annotation (0/5)

 1
 ----- @Rx_Deyholar
 11:00 AM · May 04, 2021 · ID 1389535319280734211 ----

 2
 Messi doesn't have up to 5 long range goals. Put your money. https://t.co/8veCWDFR7B

 4
 ----- @davidbankys
 11:55 AM · May 04, 2021 · ID 1389549291782479872 ----

 5
 They will just eat your money. Better define what you mean by long range ... cos if it's "outside the box" messi has more than him.

 7
 ----- @Rx_Deyholar
 · 11:58 AM · May 04, 2021 · ID 1389549978637508609 ----

 8
 Long range is long range. Outside the box is not long range.

 10
 ----- @davidbankys
 · 12:00 PM · May 04, 2021 · ID 1389550592687751169 ----

 11
 Lemaooo says who ? You ?

Example 4: Annotation (1/5)

1	@Rx_Deyholar 11:00 AM · May 04, 2021 · ID 1389535319280734211
2	Messi doesn't have up to 5 long range goals. Put your money. https://t.co/8veCWDFR7B
4	@davidbankys 11:55 AM · May 04, 2021 · ID 1389549291782479872
5	Indicator (DIS). Trigger They will just eat your money. Better define what you mean by long range cos if it's "outside the box" messi has more than him.
7	@Rx_Deyholar 11:58 AM · May 04, 2021 · ID 1389549978637508609
8	Trigger Long range is long range. Outside the box is not long range.
10	@davidbankys 12:00 PM · May 04, 2021 · ID 1389550592687751169
11	Lemaooo says who ? You ?

Example 4: Annotation (2/5)

1	@Rx_Deyholar 11:00 AM · May 04, 2021 · ID 1389535319280734211
2	Trigger Messi doesn't have up to 5 long range goals. Put your money. https://t.co/8veCWDFR7B
4	@davidbankys · 11:55 AM · May 04, 2021 · ID 1389549291782479872
5	They will just eat your money. Better define what you mean by long range cos if it's "outside the box" messi has more than him.
7	«
8	Coreference [Definition] [Trigger] Long range is long range. Outside the box is not long range.
10	@davidbankys 12:00 PM · May 04, 2021 · ID 1389550592687751169
11	Lemaooo says who ? You ?

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Example 4: Annotation (3/5)

1	@Rx_Deyholar 11:00 AM · May 04, 2021 · ID 1389535319280734211
2	Trigger Messi doesn't have up to 5 long range goals. Put your money. https://t.co/8veCWDFR7B
4	@davidbankys · 11:55 AM · May 04, 2021 · ID 1389549291782479872
5	They will just eat your money. Better define what you mean by long range cos if it's "outside the box" messi has more than him.
7	@Rx_Deyholar · 11:58 AM · May 04, 2021 · ID 1389549978637508609
8	Coreference Definition * Trigger Long range is long range. Outside the box is not long range.
10	
10	@davidbankys 12:00 PM · May 04, 2021 · ID 1389550592687751169
11	Lemaooo says who ? You ?

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Example 4: Annotation (4/5)

1	@Rx_Devholar11:00_AM - May 04_2021 - ID 1389535319280734211
	(Trigger)
2	Messi doesn't have up to 5 long range goals. Put your money. https://t.co/8veCWDFR7B
4	@davidbankys 11:55 AM · May 04, 2021 · ID 1389549291782479872
	Coreference
5	They will just eat your money. Better define what you mean by long range cos if it's "outside the box" messi has more than him.
	Coreference-
_	
1	@Rx_Deyholar 11:58 AM · May 04, 2021 · ID 1389549978637508609
	Coreference
	(Definition) The second
8	Long range is long range. Outside the box is not long range.
10	@davidbankys 12:00 PM · May 04, 2021 · ID 1389550592687751169
11	Lemaooo says who ? You ?

Example 4: Annotation (5/5)

1	@Rx_Deyholar · 11:00 AM · May 04, 2021 · ID 1389535319280734211
	Trigger
2	Messi doesn't have up to 5 long range goals. Put your money. https://t.co/8veCWDFR7B
4	@davidbankys · 11:55 AM · May 04, 2021 · ID 1389549291782479872
5	They will just eat your money. Better define what you mean by long range cos if it's "outside the box" messi has more than him.
	←Coreference
7	@Rx_Deyholar 11:58 AM · May 04, 2021 · ID 1389549978637508609
8	Coreference Negative Trigger Definition Negative Trigger Long range is long range. Outside the box is not long range.
	Negative
10	@davidbankys 12:00 PM · May 04, 2021 · ID 1389550592687751169
11	Grounding Lemaooo says who? You ?

Reasons for disagreement

- (1) Different annotations that map to the same thing in the formalism
- (2) The dialogue is ambiguous and the annotators choose different interpretations
- (3) Annotators disagree about the correct interpretation of the dialogue
- (4) Annotators disagree about how the same interpretation should be represented in the annotation scheme

Annotator agreement: WMN type

	A_0	π	κ
WMN/Not	0.71	0.40	0.40
NON/DIN	0.79	0.47	0.48

- ► A₀ proportion agreement (between two annotators)
- π Scott's pi
- ▶ κ Cohen's kappa¹

¹Similar values for π and κ suggest that annotators have similar priors for the different classes (Artstein and Poesio, 2008).

Annotator agreement: Span type

For a given token, do the annotators agree about what kind of span it is?

	A_0	π	κ
Anchor (non-trigger)	0.93	0.59	0.60
Trigger	0.98	0.63	0.63
Grounding	0.98	0.22	0.22
Overall	0.87	0.64	0.64

Annotator agreement: Relation target/polarity

Do the annotators agree on the polarity of a given relation or grounding statement?

	A_0	π	κ
Relation	0.93	0.69	0.69
Grounding	0.88	0.58	0.59

Example 5: Annotator disagreement





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Example 6: Annotator disagreement

5 -	@GavinAyling 10:41 AM · May 05, 2021 · ID 1389892959924101128	5	@GavinAyling 10:41 AM · May 05, 2021 · ID 1389892959924101128
6 V	Trigger Positive Ve're need central funding of education. Positive Positive (Definition)	6	Trigger We're need central funding of education. A certain \$ per student, then an additional amount if the average income for a school's students' parents is low. At the moment we do the opposite.
ļ	A certain \$ per student, then an additional amount if the average income for a school's student the moment we do the opposite.	8	@pt35mm 10:53 AM · May 05, 2021 · ID 1389896020277055489
8 - 9 V	Opt135mm 10:53 AM · May 05, 2021 · ID 1389896020277055489 Indicator(DIS) Trigger* Positive Positive Positive Positive Positive	9	Indicator(NON) Trigger What do you mean by central? Can tell you school choice would never work. The Positive parents would and do destroy that.
p	arents would and do destroy that.		
11 - 12	Positive @GavinAyling · 11:27 AM · May 05, 2021 · ID 1389904689945321473 Positive would Positive Positive	11	Positive @GavinAyling 11:27 AM · May 05, 2021 · ID 1389904689945321473 Positive Positive fund education from federal tax and provide every city or town with, say, \$1,000 per That way, poor districts have better funding for schools that wealthy ones. But no, school choice has been shown to fail.
s	chool choice has been shown to fail.	14	@pt35mm · 11:35 AM · May 05, 2021 · ID 1389906496474001408

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Conclusion

- Reasonably ok agreement scores suggest the WMN model is on the right track
- Improvements to the protocol should make it possible for non-expert annotators
- WMNs are often ambiguous:
 - Contextual scope of the negotiation
 - Is the question under discussion the speaker meaning or token meaning? (related to non-understanding vs. disagreement)

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Interpretation often relies on cultural context

Thank you!

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